



WELCOME TO HENRY COUNTY PUBLIC WATER SUPPLY DISTRICT #3

313 SOUTH WASHINGTON

CLINTON, MO 64735

If you have any questions, please contact our office at:

660-885-2157

Office hours are: Monday-Friday; 8:00 a.m. to 4:30 p.m.

AFTER-HOUR EMERGENCIES

Please call Central Dispatch at 660-885-5587 for after- hour emergencies.

PAYMENT OPTIONS

Checks, cash, credit cards or money orders are accepted for payment. A night drop is available for after hour payments. It is located between the windows at the front of our building.

AUTOMATIC PAYMENT PROGRAM

Bank drafts are available for customers who wish to have their monthly water bill automatically drawn from their bank account. Withdrawal would occur the business day before the due date. No more late fees, disconnect fees, additional security deposits, envelopes, postage, fuel... Forms are available at the office.

MAINTENANCE

The water district will make all reasonable efforts to supply continuous service; however, the company reserves the right to interrupt service for the purpose of making repairs, connections, upgrades or other necessary work to water systems.

WATER RATES

Customers will be billed monthly

\$31.00 minimum fee plus a thousand gallons

\$ 8.25 per thousand gallons thereafter

Rates are subject to change

LATE PENALTIES

The rate of penalty for the past due account is ten percent (10%) of the water charge.

PRIMACY FEES

Primacy fees are collected annually, in July, for drinking water testing services as mandated by the Missouri Department of Natural Resources.

DISCONNECTION FEES

All accounts are subject to disconnection with no further notice when a past due amount is reflected on a current bill. Disconnect fee is \$50.00. Additional deposits may apply.

RETURN CHECK FEES

A \$25.00 fee will be charged on all returned checks.

TAMPERING

Tampering with a public water supply is a federal offense. The customer shall be responsible for all damages to and including loss of the Company's property located upon the customer's premise. Please contact us if you need assistance.