



**WELCOME TO HENRY COUNTY PUBLIC WATER SUPPLY
DISTRICT #3**

313 SOUTH WASHINGTON

CLINTON, MO 64735

If you have any questions, please contact our office at:

660-885-2157

Office hours are Monday-Thursday: 7:30 a.m. to 4:00 p.m.

Friday: 7:30 a.m. to 11:30 a.m.

WATER RATES

Customers will be billed monthly

\$31.00 minimum fee plus a thousand gallons

\$ 8.55 per thousand gallons thereafter

Rates are subject to change

LATE PENALTIES

The rate of penalty for the past due account is ten percent (10%) of the water charge.

PRIMACY FEES

Primacy fees are collected annually, in July, for drinking water testing services as mandated by the Missouri Department of Natural Resources.

DISCONNECTION FEES

All accounts are subject to disconnection with no further notice when a past due amount is reflected on a current bill. Disconnect fee is \$50.00. Deposits may apply.

AFTER-HOUR EMERGENCIES

Please call Central Dispatch at 660-885-5587 for after- hour emergencies.

PAYMENT OPTIONS

Checks, cash, debit & credit cards are accepted for payment. For customer convenience, a night drop is located between the windows at the front of our building to drop off payments during or after hours. Payments may also be made online at <https://henrycowater.myruralwater.com/> or by calling 888-615-0582.

AUTOMATIC PAYMENT PROGRAM

Bank drafts are available for customers who wish to have their monthly water bill automatically drawn from their bank account. Withdrawal would occur the business day before the due date. Forms are available at the office or on our website www.henrycowater.myruralwater.com.

MAINTENANCE

The water district will make all reasonable efforts to supply continuous service; however, the company reserves the right to interrupt service for the purpose of making repairs, connections, upgrades or other necessary work to water systems.

RETURN CHECK FEES

A \$25.00 fee will be charged on all returned checks.

TAMPERING

Tampering with a public water supply is a federal offense. The customer shall be responsible for all damages to and including loss of the Company's property located upon the customer's premise. Please contact us if you need assistance.