



WELCOME TO HENRY COUNTY WATER COMPANY
A NOT- FOR- PROFIT CORPORATION

313 SOUTH WASHINGTON

CLINTON, MO 64735

If you have any questions, please contact our office at:

660-885-2157

Office hours are:

Monday-Thursday: 7:30 a.m. to 4:00 p.m.

Friday: 7:30 a.m. to 11:30 a.m.

AFTER-HOUR EMERGENCIES

Please call Central Dispatch at 660-885-5587 for after- hour emergencies.

AUTOMATIC PAYMENT PROGRAM

Bank drafts are available for customers who wish to have their monthly water bill automatically drawn from their bank account. Withdrawal would occur on the due date. Save time and money.

PAYMENT OPTIONS

Checks, cash, debit & credit cards are accepted as payment. A night drop is available for after-hour payments, located between the windows at the front of our building. You can access your account and/or make a debit or credit card payment any time night or day on our website by creating an account online at <https://henrycowater.myruralwater.com> or by calling 888-615-0582.

WATER RATES

Customers will be billed monthly

\$10.69	Base Rate (availability fee)
\$8.84	per thousand gallons (up to 40,000 gallons)
\$6.17	per thousand gallons (over 40,000 gallons)

Rates are subject to change

SEWER RATES

Actual Usage

\$14.23	Base rate (availability fee)
\$6.10	Per thousand gallons

Winter Average for New Customers

\$29.48	Includes base rate and 2,500 gallons
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Winter Average for Established Customers

\$14.23	Base rate plus average based on November through March usage
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LATE PENALTIES

The rate of penalty for a past due account is ten percent (10%) of the water charges.

PRIMACY FEES

Primacy fees are collected yearly for drinking water testing services as mandated by the Missouri Department of Natural Resources.

MO. SALES TAX

Residential Customer – 2.20%

Commercial Customer – 8.675%

DISCONNECTION FEES

All accounts are subject to disconnect with no further notice when a past due amount is reflected on a current bill. Disconnect fee is \$50.00. Deposits may apply. Restoration of service can be made during regular working hours.

RETURN CHECK FEES

A \$25.00 fee will be charged on all returned checks.

TAMPERING

Tampering with a public water supply is a federal offense. The customer shall be responsible for all damages to and including loss of the Company's property located on the customer's premises. Please contact us if you need assistance.

MAINTENANCE

The water company will make all reasonable efforts to supply continuous service; however, the company reserves the right to interrupt service for the purpose of making repairs, connections, upgrades or other necessary work to water systems.