



**WELCOME TO HENRY COUNTY WATER COMPANY**  
**A NOT- FOR- PROFIT CORPORATION**

**313 SOUTH WASHINGTON**  
**CLINTON, MO 64735**

**If you have any questions, please contact our office at:**

**660-885-2157**

**Office hours are:**

**Monday-Thursday: 7:30 a.m. to 4:00 p.m.**

**Friday: 7:30 a.m. to 11:30 a.m.**

**AFTER-HOUR EMERGENCIES**

Please call Central Dispatch at 660-885-5587 for after- hour emergencies.

**AUTOMATIC PAYMENT PROGRAM**

Bank drafts are available for customers who wish to have their monthly water bill automatically drawn from their bank account. Withdrawal would occur on the due date. Save time and money.

## **PAYMENT OPTIONS**

Checks, cash, debit & credit cards are accepted as payment. A night drop is available for after-hour payments, located between the windows at the front of our building. You can access your account and/or make a debit or credit card payment any time night or day on our website by creating an account online at <https://henrycowater.myruralwater.com> or by calling 888-615-0582.

## **WATER RATES**

Customers will be billed monthly

<b>\$10.69</b>	Base Rate (availability fee)
<b>\$8.84</b>	per thousand gallons (up to 40,000 gallons)
<b>\$6.17</b>	per thousand gallons (over 40,000 gallons)

Rates are subject to change

## **SEWER RATES**

### **Actual Usage**

<b>\$14.23</b>	Base rate (availability fee)
<b>\$6.10</b>	Per thousand gallons

### **Winter Average for New Customers**

**\$29.48** Includes base rate and 2,500 gallons

### **Winter Average for Established Customers**

**\$14.23** Base rate plus average based on November through March usage

## **LATE PENALTIES**

The rate of penalty for a past due account is ten percent (10%) of the water charges.

## **PRIMACY FEES**

Primacy fees are collected yearly for drinking water testing services as mandated by the Missouri Department of Natural Resources.

## **MO. SALES TAX**

Residential Customer – 2.20%

Commercial Customer – 8.675%

## **DISCONNECTION FEES**

All accounts are subject to disconnect with no further notice when a past due amount is reflected on a current bill. Disconnect fee is \$50.00. Deposits may apply. Restoration of service can be made during regular working hours.

## **RETURN CHECK FEES**

A \$25.00 fee will be charged on all returned checks.

## **TAMPERING**

Tampering with a public water supply is a federal offense. The customer shall be responsible for all damages to and including loss of the Company's property located on the customer's premises. Please contact us if you need assistance.

## **MAINTENANCE**

The water company will make all reasonable efforts to supply continuous service; however, the company reserves the right to interrupt service for the purpose of making repairs, connections, upgrades or other necessary work to water systems.